

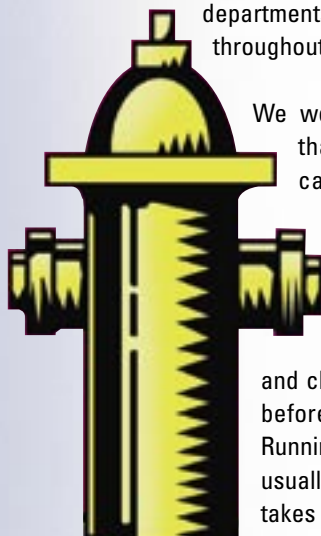
## Fire Hydrant Testing May Cause Temporarily Cloudy Water

Fire safety requires routine testing of fire hydrants to make sure they are in good working order. Again this spring and summer, the Reno and Sparks fire departments will be testing hydrants throughout the area.

We would like to remind you that the testing could cause municipal water supplies near hydrants to become discolored or cloudy for a few hours. Do not drink the water until it clears and check the water condition before doing any laundry. Running your COLD water tap usually decreases the time it takes to clear the cloudiness.

To assure that any problems will be handled as quickly as possible, the Reno and Sparks fire departments are working closely with TMWA throughout this process. For further information contact the Reno Fire Department at 334-2323 or Sparks Fire Department at 353-2259.

TMWA would like to remind its customers that the water treatment process is very costly, and that using water from fire hydrants is illegal, and not allowed for any reason, except by authorized agencies. If anyone observes a person using a hydrant, or connecting to a hydrant, please report the incident to TMWA at 834-8090 as soon as possible. Your cooperation is greatly appreciated in helping make wise use of our valuable water resources.



## Some Information For Our Customers On Water Testing Calls

The staff of TMWA does not routinely contact its customers, either by telephone or in person, to make arrangements to test their water in either their home or business. In most of the cases reported to TMWA, these types of calls are actually sales calls regarding water filtration systems. Please be aware that these contacts for water testing in your home are not made by TMWA. In rare instances our employees in the field will ask if they may take a sample of your water.

How can you identify water company crews and staff who might be in your neighborhood? All TMWA personnel wear security badges with photos, identifying them as an employee. Anyone claiming to be a water company employee will be happy to present the badge, with his/her name and employee number, when contacting customers in the field. In most cases, the badges will be easily seen on employees' shirt pockets. If a badge is not openly visible, ask to see one. If the employee doesn't have one, he/she is not a TMWA employee.

TMWA would like to equip you with all of the information you need about your drinking water **BEFORE** you purchase any type of water filtration system. Our water is safe, meets and, in most cases, exceeds all Environmental Protection Agency and Nevada State Health standards and the mandates of the Safe Drinking Water Act.

If you would like additional information on water quality, alternative methods to filtration systems, or information about filtration systems, log on to [www.tmh2o.com](http://www.tmh2o.com) and look under Our Water, or call our Water Quality Department at 834-8118.

# Online Guide Makes Landscaping Easier

This spring, before you make your first trip to the nursery, get educated on what plants are best for your yard. Log on to TMWA's online version of "Landscaping in the Truckee Meadows" and search over 120 drought-resistant perennials, trees, shrubs, groundcovers, and ornamental grasses that grow well in the Truckee Meadows' climate.

Are you looking for a shrub that blooms in the spring or for a perennial that doesn't require a lot of water? The online Landscape Guide allows you to input your search parameters, and a list of plants that meet your requirements will be provided. Search by parameters such as water usage, sun exposure, flower color, bloom time, and soil type. Then when you have finished searching, select the plants you are interested in, print out a shopping list and head to a local nursery. Sound easy? It is! Log on to [www.tmh2o.com](http://www.tmh2o.com) and try it yourself. Planning, designing, and maintaining your landscaping has never been so simple.



## TMWA Sponsors Gardening Workshop

The Wilbur D. May Arboretum & Botanical Gardens announces its 2004 CommonSense Gardening Series. As part of the series, TMWA is sponsoring a free workshop "Proper Tree Selection, Planting and Maintenance," to be held April 10 from 9:00 a.m. to noon, at the Rancho San Rafael Regional Park Ranch House. This workshop will show participants how to properly select healthy trees at the nursery, proper planting techniques and tree maintenance. Preregistration is required. For more information or a complete list of workshops, or to register, contact the Arboretum office at 785-4153.

More info on these and other topics at [www.tmh2o.com](http://www.tmh2o.com)

## Water Quality Fact

In addition to the finished water that leaves our water treatment facilities, TMWA routinely monitors the water quality at the source for pathogens such as *Giardia* and *Cryptosporidium*. TMWA utilizes the newest USEPA methods for detection of these naturally occurring microscopic organisms that are found in the Truckee River and some of its tributaries. Knowing

what is in our source water enables us to provide the clean and safe water you expect and gives us the confidence that our treatment plants operate in the most effective manner possible.

## Where to call

Customer Service/Bill Inquiries: 834-8080 (option 2)

Emergency Repair: 834-8090

General Information: 834-8000

Water Conservation: 834-8005

Water Meter Retrofit: 834-8116

Water Quality: 834-8118

Water Rights: 834-8029